

Privacy

Kick van der Zwaag is responsible for the processing of personal data as set out in this privacy statement.

Personal data that we process

Kick van der Zwaag processes your personal data because you make use of our services and/or because you provide them to us yourself.

Below you will find an overview of the personal data we process:

- First and last name
- Address details
- Telephone number
- E-mail address for tracking purposes
- IP address
- Other personal data that you actively provide, for example by creating a profile on this website, in correspondence and by telephone.
- Location details
- Information about your activities on our website
- Information about your surfing behaviour across different websites (e.g. because this company is part of an advertising network)
- List of customer contact details via an app
- Internet browser and device type
- Bank account number

Special and/or sensitive personal data that we process

Our website and/or service has no intention of collecting information about website visitors under the age of 16. Unless they have parental or guardian permission. However, we cannot verify whether a visitor is over 16 years of age. We encourage parents to be involved in their children's online activities in order to prevent the collection of information about children without parental consent. If you believe that we have collected personal information about a minor without that consent, please contact us at privacy@tnlbusiness.com and we will delete that information.

For what purpose and on what basis we process personal data

Kick van der Zwaag processes your personal data for the following purposes:

- Processing your payment
- Sending our newsletter and/or advertising brochure
- To be able to call or e-mail you if this is necessary in order to carry out our services
- Inform you about changes to our services and products
- Allow you to create an account
- To deliver goods and services to you
- Kick van der Zwaag analyses your behaviour on the website in order to improve the website and to tailor the range of products and services to your preferences.
- Kick van der Zwaag monitors your surfing behaviour on various websites and uses this to tailor our products and services to your needs.
- Kick van der Zwaag also processes personal data if we are legally obliged to do so, such as data we need for our tax returns.

Automated decision-making

Kick van der Zwaag does not make decisions on the basis of automated processing on matters that may have (significant) consequences for individuals. These are decisions that are made by computer programs or systems, without a person (e.g. a Kick van der Zwaag employee) being involved.

How long we retain personal data

Kick van der Zwaag does not retain your personal data longer than is strictly necessary to achieve the purposes for which your data are collected. The personal data described above are kept for as long as necessary to provide you with the requested services. Thereafter, we retain data for a maximum of

one year for the statistical purposes described. The data will then be deleted unless there is a legal obligation to retain it for a longer period (such as the seven-year tax retention obligation for payment data).

Sharing personal data with third parties

Kick van der Zwaag only provides to third parties and only if this is necessary for the performance of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, which we use

Kick van der Zwaag uses cookies or similar techniques. For details on which cookies Kick van der Zwaag uses,

please refer to our cookie policy, which can be found on our website.

Viewing, adjusting or deleting data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your possible consent to the data processing or to object to the processing of your personal data by Kick van der Zwaag and you have the right to data transfer. This means that you can submit a request to us to send the personal data we hold about you in a computer file to you or to another organisation you have mentioned.

You can send a request for inspection, correction, deletion, data treating of your personal data or a request to withdraw your consent or objection to the processing of your personal data to privacy@tnlbusiness.com.

To ensure that the request for inspection has been made by you, we ask you to enclose a copy of your proof of identity with the request. In this copy, please make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number black. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

Kick van der Zwaag would also like to point out that you have the option of submitting a complaint to the

national regulator, the Personal Data Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we secure personal data

Kick van der Zwaag takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or via privacy@tnlbusiness.com.

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